

Privacy Policy

Last Updated: September 14, 2025

miboxs.com is owned and operated by **Hawiya for E-commerce service**. We value your privacy and are committed to protecting your personal information in compliance with **Egyptian law**, including the **Personal Data Protection Law (Law 151/2020)**. This Privacy Policy explains how we collect, use, disclose, and protect your information when you use **miboxs.com** (the “Site”).

By accessing or using the Site, you agree to this Privacy Policy. If you do not agree, please do not use the Site or our services.

1) Minors

We do not knowingly collect personal information from anyone under the age of **18**. If you are under 18, you may not use the Site. If we become aware that we have collected information from a minor, we might delete it.

2) Information We Collect

Information you provide:

- Name, company name (if applicable)
- Billing and shipping address
- Phone number and email address
- Order details and uploaded artwork/specifications
- Account login details (if you register an account)
- Or any other data asked for to continue the process

Payment information:

- Payments are processed securely by our third-party payment partner.
- **We do not store or have access to your card details.** The payment partner may collect and process your payment data subject to their privacy practices.

Information collected automatically:

When you visit the Site, we may automatically collect:

- IP address, device information, browser type
- Pages visited and usage patterns
- Cookies or similar technologies (see Section 7 below)

3) How We Use Your Information

We use your information to:

- Process and deliver your orders
- Provide customer support
- Communicate updates about orders, policies, or offers
- Improve our Site, products, and services
- Comply with Egyptian law and cooperate with regulators

4) Disclosure of Information

We may share your information in limited circumstances:

- **With service providers:** e.g., for Manufacturing, shipping companies for delivery, IT providers for hosting.
- **For legal compliance:** to comply with applicable law, a valid request from authorities, or to protect rights, safety, or property.
- **Business transfers:** in case of merger, acquisition, or restructuring.

We do **not sell your personal information**.

5) User Data Responsibility

You are solely responsible for ensuring that the information you provide (e.g., order specifications, delivery address, contact information) is **accurate and complete**. We are

not responsible for delays, losses, or errors caused by **incorrect or incomplete data** submitted by you.

6) Data Security

We apply technical and organizational measures to protect your data. However, no system is completely secure. You are responsible for keeping your account password safe and not sharing it with others.

7) Cookies & Tracking

We use cookies and similar technologies to:

- Remember your preferences
- Analyze website performance
- Improve your shopping experience

You can disable cookies in your browser settings, but some parts of the Site may not function properly.

8) Your Rights

Under **Egyptian law**, you have the right to:

- Request access to your personal data
- Request correction of inaccurate data
- Request deletion of your data (subject to legal and contractual obligations)
- Withdraw consent for data processing (where consent is the legal basis)

Requests can be sent to **support@miboxs.com**. We may need to verify your identity before acting on your request.

9) International Transfers

If we transfer your data outside Egypt (e.g., cloud hosting providers), we ensure that adequate protection measures are in place in line with Egyptian law.

10) Links to Third-Party Websites

The Site may contain links to third-party websites. We are not responsible for their privacy practices. Please read their privacy policies separately.

11) Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with the new “Last Updated” date. Continued use of the Site after changes means you accept the updated policy.

12) Contact Us

If you have questions about this Privacy Policy or how we handle your data, please contact us:

Miboxs for E-commerce services

-  Cairo, Egypt
-  Email: Support@miboxs.com
-  Phone: +20 (XXX) XXX XXXX